

In this section, frequently asked questions about topics central to the day-to-day business of District field stations, and short responses to those questions are listed.

Field Stations and Area Offices help us to better operate and manage the vast water management network which includes 1,800 miles of canals and levees, close to 200 large water control structures and over 2,000 smaller structures. The water system we manage spans approximately 18,000 square miles and 16 counties from Lake Kissimmee to the Florida Keys.



**Q: Where are you located and what are your hours of operation?**

**801 Sansbury Way  
Royal Palm Beach FL  
Operating Hours:  
6:00 a.m. - 4:30 p.m.**

**Q: Are these herbicides harmful to my family?**

**A. For answers to this question contact [Dan Thayer](#).**

**Q: What are the current lake levels?**

**A. For information on current water levels [click here](#).**

**Q: Who maintains the SFWMD canal banks and right-of-ways (including mowing issues, tree removal, trash debris, and pest control)?**

**A. You will need to contact managers and [right-of-way field representatives](#) for more information.**

**Q: Who maintains the retention pond, lake, or drainage canal in my subdivision?**

**A. You will need to contact managers and [right-of-way field representatives](#) for more information.**

**Q: Where can I get maps of the canals and waterways?**

**A. [Click Here](#) to get a map of the canals and waterways.**

**Q: What are the current water restrictions?**

**A. [Click Here](#) to get the current water restrictions.**

**Q: Where do I pay my water bill? How do I get my water turned on?**

**Although we are the "water management district office," we are not the local utility provider of your drinking water. Please call your local city offices to find out who your local water utility is.**